# <u>ANSHUMAN DAVE</u>

# (Manager & Grievance officer)

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# **EDUCATION**

From 2020 to 2022 Master's Degree in computer Application. (From Shri Shankaracharya college)

From 2017 To 2020 BCA (Bachelor of computer Application). (From Hamchand Yadav University)

#### **SKILLS HIGHLIGHTS**

Manufacturing Documentation.

**Proficient in Microsoft Office Suite** 

**Decision-making** 

**Budget Management** 

Team Management- Cost Reduction

#### PROFESSIONAL HIGHLIGHT

Experience in a variety of industries or settings

Excellent communication and interpersonal skills

Ability to work independently and as part of a team

Ability to remain calm and professional under pressure

Analyze production data and optimize for efficiency.

Developed and implemented a new grievance process that resulted in a 20% decrease in the number of grievances filed

Successfully resolved over 90% of employee grievances during my previous role

#### PERSONAL DETAILS

Passport No: T8752737 Expiry Date: 27/11/2029 D.O.B: 29/03/1998 Marital Status: Single Nationality: Indian

### <u>PROFESSIONAL SUMMARY</u>

I'm a Manager & Grievance Officer with a passion for creating quality, secure manufacturing. I have been working in the industry for over 3.5 year plus & responsible for overseeing the grievance process and ensuring that all employee complaints are handled in a fair and timely manner.

Executing manufacturing strategies to meet customer and business requirments for safety, quality, performance, cost and delivery targets.

## WORKING EXPERIENCE

JAIVI SPECIALITIES PVT LTD

Feb'2020 to Till Date

# **JOB DUTIES**

Seek to resolve the grievance, in a transparent and impatial manner.

Create the system.

Hold the formal meeting. Assure products meet quality standards.

Review the situation, Ensure production stays on schedule.

Trained staff on the grievance process.

Conducted investigations into complaints.

Negotiated settlements with complainants.

Quantify your accomplishments whenever possible.

Maintained accurate records of the grievance process.

Meet the deadlines of individual production tasks during shift.

Responsible for overseeing all aspects of the day-to-day oprations of manufacturing process.

committed to resolving workplace disputes in a timely and efficient manner.

To resolve workplace disputes in a way that is fair to all parties involved. This may involve mediation, arbitration, or other conflict resolution techniques.

Developed and implemented policies and procedures for the grievance process.

#### **REFERENCES**

Available on Demand