

WZ,M-108 Prem Nagar Uttam Nagar New
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Results-driven Warehouse Manager with 11+ years of experience driving process efficiency and operational excellence. Proven success in reducing costs, improving inventory turns, and enhancing performance through system enhancements. Adept at implementing and managing inventory audits/cycle counts, multinational logistics, and supply chain strategies.

PROFESSIONAL EXPERIENCE

CROISSANCE SUPPLY CHAIN PVT.LTD. (Vestige Best deals)

Warehouse Manager

July 2019–present

- Manage a 70,000 sq. ft. warehouse, applying improvement plans to automate allocating processes, resulting in increased efficiency and reduced costs
- Lead a cross-functional team consisting of 4 supervisors, 6 coordinators, 32 full-time associates, and 47 temporary associates
- Developed and implemented an access-based counting cycle, improving inventory accuracy from under 90% to 99.9%
- Maintains receiving, warehousing, and distribution operations by initiating, coordinating, and enforcing program, operational, and personnel policies and procedures.
- Complies with federal, state, and local warehousing, material handling, and shipping requirements by studying existing and new legislation; enforcing adherence to requirements; advising management on needed actions.
- Safeguards warehouse operations and contents by establishing and monitoring security procedures and protocols.
- Controls inventory levels by conducting physical counts; reconciling with data storage system.
- Maintains physical condition of warehouse by planning and implementing new design layouts; inspecting equipment; issuing work orders for repair and requisitions for replacement.
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Kansin Import export Pvt Ltd

Asst.Manager warehouse

March 2016–May2019

- Strategically manage warehouse in compliance with company's policies and vision
- Oversee receiving, warehousing, distribution and maintenance operations
- Setup layout and ensure efficient space utilization
- Initiate, coordinate and enforce optimal operational policies and procedures
- Adhere to all warehousing, handling and shipping legislation requirements
- Maintain standards of health and safety, hygiene and security
- Manage stock control and reconcile with data storage system
- Liaise with clients, suppliers and transport companies
- Plan work rotas, assign tasks appropriately and appraise results
- Recruit, select, orient, coach and motivate employees
- Produce reports and statistics regularly (IN/OUT status report, dead stock report etc)

Nineteen Apparels Pvt. Ltd(Shopnineteen.com)

April 2012–Jan 2016

Asst.Manager(IT & Operations)

- Take care of technical support teams with strong leadership to meet customers' expectations and business SLA.
- Execute necessary action to achieve service KPI such as Response Time, Uptime, First Time Fix ratio, etc.
- Monitor/Execute necessary action to minimize service cost to improve service profitability
- Plan/Schedule training for technical staff to enhance skillset and support of new business range
- Plan/Promote service productivity improvement project
- Preparation for new product launch (training, support structure)
- Optimize technical staff resource allocation
- Follow up customer complaints with engineers until closure
- Always keep engineers aware of Company Compliance
- Any other duties assigned by Management from time to time

ROOTS EDUCATION PVT LTD (MBAGURU)

September 2008 – 2010 June

- Software & Hardware Support of all Branches in Delhi NCR.
- Manage Operational & IT work of BASE CENTER.
- Doing All Admin work like SR, Student queries, arrange schedule, inventory management

DELL CERTIFIED SYSTEM ENGINEER (Tvs-E) DELL SERVICE PROVIDER

January 2007 – August 2008

- Worked as (RE) from DELL.(DCSE) dell certified system engineer in PepsiCo India Holdings Pvt.ltd site
- To Support all the dell product like desktop, laptop and workstation.

ACEDMIC QUALIFICATION

- MCA from Sikkim Manipal University.
- Three-year Bachelor Degree in Computer Applications (BCA) from Sikkim Manipal University.
- Intermediate from C.B.S.E board New Delhi.
- Matriculation from C.B.S.E board New Delhi.

OTHER QUALIFICATIONS

- One year Diploma in Computer Application. **(Raj Rif)**
- Done Training for Cisco certified network associate **(CCNA)** from **New Horizons**.

STRENGTHS

- Quick Learner
- Multi-tasking
- Leadership Skills
- Possess strong analytical and problem resolution skills.

Personal Details

Father's Name	Mr. Ranbir Singh
Date of Birth	15-JAN-1984
Nationality	Indian
Marital Status	Married
Language Known	Hindi and English

I hereby declare that the information furnished above is true, complete and correct to the best of my knowledge and belief.

Date :