

Curriculum Vitae

SANJU ALEX T .A

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CARREER OBJECTIVE:

To join a progressive organization where I can make contribution to the organizational objectives and at the same time find immense learning opportunities and growth for individual enhancement in Group Polices.

PROFESSIONAL EXPERIENCE:

1. SUPPORT ENGINEER , TECHNOBYTEITS(18/04/2019- 8/12/2019)

Responsibilities Held:

- Customer management.
- Access control installation and configuration.(ERP)
- POS ever server bar code system installation, configuration.
- Kitchen printer installation and configuration
- Receipt printer installation and configuration
- ARALCO retail system installation and configuration.
- POS server and Station installation.

2. NOC ENGINEER , BIX BAHRAIN (14/06/2018 – 18/03/2019)

Responsibilities Held:

- Customer management
- Manage installation and upgrades
- Fault management

- Trouble ticket management
- Network monitoring and L1 support

**3. NETWORK ENGINEER , COMPUTER ACCESS PVT LTD (CAPL)
(20/08/2015 – 11/02/2017)**

Responsibilities Held:

- Customer service
- Identifying, diagnosing, and resolving network problems.
- Monitoring networking ticketing system for new tickets and work items
- Update existing tickets.
- Monitoring , Implementation and maintenance of Lease Line Circuit(point to point & MPLS) for Canara Bank &Catholic Syrian Bank ,
- Monitoring Leased lines connected to branches and coordinating with BSNL
- ISDN Modem support and configuration for Canara Bank , Catholic Syrian Bank &Dena Bank
- Broadband VPN and CDMA modem configuration and support for Kotak Mahindra Bank
- Team management and coordination with Field Engineers
- Resolving Bank Related networks problems.
- Configuration of Lease line modems
- Configuration of Router &Switches
- Maintenance of SCHMID modem, Router &converter their clients across India

4. STREAMING ENGINEER, CINESOFT PVT. LTD (5/03/2015 – 30/06/2015)

Responsibilities Held:

- Monitoring live streaming
- Video on demand
- Server maintenance
- Configuration of servers

EDUCATION :

- **CCNA** from **APTECH COMPUTER EDUCATION**, Cochin, Kerala.
- **MCITP** from **APTECH COMPUTER EDUCATION**, Cochin, Kerala.
- **B-tech Computer Science** from YCET, Kollam, Kerala from in 2013.
- **Plus Two (Science Stream)** from LEO XIII H.S.S, Alappuzha, Kerala in 2009.
- **S.S.L.C** from LEO XIII H.S.S Alappuzha, Kerala in 2007.

KEY SKILLS:

- Installation of Operating Systems
- Configuration of Network & Troubleshooting
- Configuration of Microsoft Windows
- Configuration of Microsoft windows server 2008, 2008R2, 2012
- Design & Troubleshooting a simple LAN & WAN
- Handling, configuring various Cisco Devices like Router & Switches
- Knowledge of Routing Protocols
- Installation & Configuration of Microsoft Active Directory Service & other Roles
- Services
- DHCP Server, DNS Server, FTP Server
- Routing & Remote Access Server
- System State Backup
- Knowledge of Domain

RELEVANT SKILLS:

- Positive Attitude
- Punctual & Confident

PERSONAL DETAILS:

Father Name : ALEX T. V
Date of Birth : 16/06/1991
Languages Known : English, Hindi, Malayalam
Gender : Male
Passport No. : L 1528140
Date of Issue : 26-06-2013
Date of Expiry : 25-06-2023
Place of Issue : Cochin

DECLARATION:

I hereby confirm that all the above furnished details are true to the best of my knowledge and belief.

Place:

Date:

SANJU ALEX