

# S.Dhinaharan

+91 9080179130

# Leader,#Operations, #E - Commerce, #Supply Chain, #Data Analysis,  
#Management # Social Media, #Product, #Design.



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Work Experience 5 Years Experience

SCAVOGEL(Ming Pai)

Sep 19 -Present (2 Y)

Operations Head

- Amazon Seller Account Business & Operations
- Import & Custom Clearance Operations
- Maintain safe and healthy work environment by establishing, following, and enforcing standards and procedures; complying with legal regulations
- Product Research, Catalog, Content Operations
- Incharge of User Community Management, Graphics, Product Visual Design
- Accomplish operations and organization mission by completing related results as needed
- Communicate customer issues with operations team and devise ways of improving the customer experience, including resolving problems and complaints

ATOMIC WALK B2B JET PRIVATE LIMITED

Sep 17 - 19 (2 Y) Co-

Operations, JET India (Sep 18 - 19)

- Community Management, Customer Support Operations
- Helped in Product Planning, Prototyping, MVP Evaluation, AB Test with Audience Group.

Manager – Stock Handling & Development, India (Sep 17 - 18)

- Connected with Major E-Commerce Companies to Partner with
- Cross-Border E-Commerce Product Selection

- In charge of Catalog Operations and Team
- In charge of Inventory Management & Supply Chain Operations
- Run a safe, injury/accident-free workplace
- Work closely with GM and management team to set and/or implement policies, procedures, and systems and to follow through with implementation.
- Work closely with the inventory manager and team to perform analysis of our inventory and ensure we are utilizing our inventory effectively, purchasing the right equipment, maintaining solid inventory data, and reduce sub-rental expenses

Special Projects: Product Development, Cross Border Payments, Customs Clearance.

### Team Leafsoft Private Limited(Forevershop)

July 16 - Sep 17 (1.2 Y)

Product Design Head

- In Charge of Video Making, Graphics, Product UI & UX Design
- In Charge of User Community Management
- In Charge of Web Development of the Product

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### Educational Qualification

#### B.E Computer Science and Engineering

Karpgam Institute of Technology, Coimbatore

#### High School

Vidhyaa Vikas Matric Higher sec, Coimbatore

#### Middle School

SSVM Higher Secondary School(CBSE), Coimbatore

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## Processes & Tools Specialized at

- AARRR, OKR, KPI, Xmind, Grant Chart, Omni Planner & Graffle
- PMBOK Project Management, Data Analysis
- Metabase, Advanced Excel or Google Sheets
- MVP Development & AGILE Sprint Development
- Six Sigma (PDCA), SMART Planning
- Shopify (AliExpress, 1688 Integration)
- Firebase, Appsflyer, Metabase, JIRA, Trello, Slack
- Shopify, Wordpress, PHP, MySQL
- Photoshop, Illustrator, Sketch, CorelDraw

Thanks & Regards,

(DHINAHARAN S)

## Personal Information

### Profile

Name: Dhinakaran S

Father Name: Selvaraj L

From: Tamilnadu, India

Religion: Hindu

Nationality: Indian

Date of Birth: 03/03/1994

Marital Status: Married

Languages: Tamil, English

Blood Group: O+

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**Strengths** (Gallup Strengthsfinder 2.0)

- Individualization
- Responsibility
- Arranger
- Significance
- Self-Assurance