DIPANKAR DAS

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+91 8240743814

Dear Sir/Madam,

Kindly find enclosed my resume to provide you with an overview of my relevant experience and training in various Domains. Over 20 years of experience in IT professional, served in industries like process **Manufacturing**, **Financial, Hospital services (Kothari / Apollo hospital & Denmark Government Health services), Software industries** as **Team (Project) Lead (Sr. Oracle Apps DBA/Core DBA) in cloud.**

I will be delighted to discuss my experience further with you to suit your requirement.

Looking forward to hearing from you,

Yours Sincerely,
Dipankar Das

Profile

Over 20 years of experience in IT professional, served in industries like process Manufacturing, Financial and Hospital services **(Kothari/Apollo Hospital & Denmark Government Health Services)**, Software industries. Installation, Upgrade & Maintenance of EBS (11i & R12). Over 18 years of working experience as **Team (Project) Lead / System Manager (Sr. Oracle Apps DBA/Core DBA)**. Good knowledge of the system administration activities of Oracle Applications. Most of the experiences are in UNIX environments and worked in most of the UNIX platforms including Solaris, HP-UX, AIX, and Linux in cloud etc.

Key skills

- Team Lead / Sr System Manager
- Applications: Oracle E-Business Suite versions R12.2.8(X), R12.1.x, 11i, Oracle Fusion Middleware
- Implementation, Upgrade and Administration knowledge of EBS 11i , R12.1.x and R12.2.x
- Upgrade of R12.1.X to R12.2.x(8) and EBS 11i to R12.x.x
- Cross platform migration from Windows to Linux, Solaris to Linux.
- Extensive Patch Application experience including On-line patching.
- WebLogic Server 12c Administration and Configure
- RDBMS: Oracle 9i, 10g, 11g, and 12c, 19c
- Operating System: Linux, AIX, Solaris, Windows
- Monitoring Tools: Oracle Enterprise Manager 12c
- Upgrade of RDBMS versions
- Good understanding of Oracle Apps cloning methodology Apps and DB
- Database Backup Utility: Oracle RMAN, Oracle Export/Import, Data pumps and RMAN Catalog.
- Implementation and Administration Knowledge of RAC 10g, RAC 11g, RAC 12c, 19c
- Performance Tuning of Database & Applications at intermediate level.
- TLSv1.2 Implementation on Apps tier in R12.2.3
- Vertex patching (Prerequisite) and tax link patching in with R12.2.3
- DB 19c Upgrade with Pre-requisites in EBS
- Enterprise Disaster Recovery
- Work as Sr system Manager.

Education

B.Sc (H), Botany (H) , Chem, Zool, Calcutta University, IN, 1985

Key courses and training

Professional Qualification:

• C in Unix Environment From CSI, Calcutta
• ORACLE, Form and Reports Writer From CSI, Calcutta
• ORACLE DBA from SQL STAR, Calcutta

Training:

- Fusion Applications R7: Installation and Patching Ed 1 PRV from ORACLE UNIVERSITY
- Fusion Applications R7: Provision Identity Management Ed 1 PRV   from ORACLE UNIVERSITY

- Oracle Cloud Infrastructure (OCI) Administration Essentials Ed 1 LVC PRV from Oracle.

Work experience

Sr. Oracle Apps DBA
IBM India, India | May 2013 - Present
Role : Working as a Sr. Oracle Apps DBA (Team Lead)

Oracle Apps DBA
Cognizant Technologies Solutions, India, India | Aug 2008 - May 2013
Role : Working as an Oracle Apps DBA in different project (**India and US**)

Principal Consultant
Zensar Technologies Ltd. Pune, India | Dec 2007 - Aug 2008
Role : Working as a Sr. Apps DBA(Team Lead), Install, Implement R12

Sr Oracle Apps DBA
Cogentech Management Consultants, India | Dec 2006 - Dec 2007
Role : Working as a Sr. Apps DBA(Team Lead), Install, Implement and Maintenance 11i & R12

Sr Oracle Apps DBA
Zensar, India | Sep 2006 - Dec 2006
Role : Working as a Sr. Apps DBA(Team Lead Maintenance 11i

Sr Oracle Apps DBA
Cogentech Management Consultants, India | May 2004 - Sep 2006
Role : Working as a Sr. Apps DBA(Team Lead), Install, Implement and Maintenance 11i

Sr. Manager
Srei International Finance Ltd, India | Nov 1996 - Apr 2004
Role : Working as IT Manager

Sr. Programmer
Duncan Goenka Hospital Ltd (Apollo). India | Aug 1996 - Nov 1996
Role : Sr. Programmer on Hospital Management System

Sr. Programmer
Kothari Groups of Companies, India | Dec 1990 - Aug 1996
Role : Sr. Programmer on Hospital Management System

Assignment history

Sr Oracle Apps DBA – Team Lead (IBM)
British Airways | Jan 2022 – Present

Java Web Start (JWS) Implement for People Online application
Migration to AWS Cloud

Sr Oracle Apps DBA – Team Lead (IBM)
Pitney Bowes AMS, United States | Mar 2020 – Dec 2021

Project name: Pitney Bowes AMS

- Support for EBS 12.2.3 and above ERP implementation with RUEI, Splunk Cloud , Vertix support.
- Desk Support : 22X5 and On-Call support : 24X7

Contribution & Responsibilities:
- Applications system administration and troubleshooting. - Platform AIX 7.2
- Oracle Data Base Administration
- Customization TOP maintenance
- Applying patches including on-line patch (ADOP), cloning and other oracle applications dba activities, controlling database.
- Managing Oracle Applications Security.
- Managing Concurrent Programs, Reports and Processing.
- Database Tuning
- WebLogic 12c Administration and Configure
- TLSv1.2 Implementation on Apps tier in R12.2.3
- Vertex patching (Prerequisite) and tax link patching in with R12.2.3
- DB 19c Upgrade with Pre-requisites in EBS
- Enterprise Disaster Recovery - CVE-2021-44228 – Log4j 2 Vulnerability Solution

Sr. Oracle Apps DBA (IBM)
Kalyan Jewellers, India | Jul 2016 - Jun 2018

Project name: Kalyan Jewellers - Oracle EBS Roll out and AMS - ING4411

The group derives its origins from textile retailing and wholesaling and has experience of over 100 years in the trade. Kalyan branched out into the field of jewellery retailing in the year 1993 by opening its first store in Thrissur.

This is an Oracle e-Business Suite Implement Project, with Oracle Applications Release R12.1.3 with Oracle 11g database

Contribution & Responsibilities:
 - Oracle e-Business Suite New Implement with Oracle Applications Release R12.1.3 and Oracle 11g database
- Applications system administration and troubleshooting.
- Oracle Data Base Administration
- Applying patches, cloning and other oracle applications dba activities and Controlling database and Applications Security
- Managing Oracle Applications Security.
- Managing Concurrent Programs , Reports and Processing.
- Clone and Tuning of the Database

Sr Oracle Apps DBA (IBM)
Exterran Holdings Inc, United States | Feb 2015 - Aug 2015

Project name: Exterran Holdings Inc - Oracle eBS R12 AMS L3 Support

Exterran Holdings, Inc. is a natural gas compression business and a provider of operations, maintenance, service and equipment for oil and natural gas production, processing, and

transportation applications. The Company's segments include North America Contract Operations, International Contract Operations, Aftermarket Services and Fabrication.

This is an Oracle e-Business Suite Support Project with Oracle Applications Release R12.2 and Oracle 11g database on Red Hat Enterprise Linux Server release 5.8 Platform

Contribution & Responsibilities:
Our role as an Oracle Applications DBA is to provide DBA support to an installed Oracle Applications R12.2 instances which include production, UAT,DEV and Support instances. -Responsible for Daily Production and non-prod instances health Check
- Responsible for Working on Service Manager request assign in DBA queue
- Responsible for completing code promotion requests on non-prod instances.
- Responsible for completing promotion requests on prod instances by co-coordinating with ITC team.
- Responsible for performing PPA and applying applications patches on R12.2 non-prod instances.
- Responsible for sending daily handover tasks mail to client.
- Coordinating with Development and Functional Team in resolving issues

Sr Oracle Apps DBA (IBM)
Region Zealand, Denmark | Jun 2014 - Dec 2019

Project name: Region Zealand - Levering af administrativ IT-løsning

Region Sjælland implementing a new administrative IT solution, covering Finance, Salary, HR, Scheduling, Procurement and Logistics. This includes integration and implementation. IBM offering one solution based on Oracle e-Business to deliver Oracle ERP solution, KMD to deliver other packages (KMD Salary, scheduling and time registration solution)
This is an Oracle e-Business Suite Support Project with 9x5 operations, with Oracle Applications. Recently EBS Release upgrade to R12.2.8 on Oracle 12C database with Platform migration from Windows to Linux.
This is the first Oracle EBS 12.2.8 upgrade project within IBM Globally ERP platform

Contribution: Responsibilities:
- Applications system administration and troubleshooting.
- Upgrade EBS from R12.1.3 to R12.2.8 - Upgrade Database to 12C
- Platform migration from Windows to Linux - Oracle Data Base Administration
- Customization TOP maintenance
- Applying patches including on-line patch (ADOP), cloning and other oracle applications dba activities, controlling database.
- Managing Oracle Applications Security.
- Managing Concurrent Programs, Reports and Processing.
- Database Tuning - WebLogic 12c Administration and Configure

Sr Oracle Apps DBA (IBM)
Equinix, United States | Apr 2014 - Jun 2014

Project name: Equinix

Equinix, Inc. is an American public corporation that provides carrier-neutral data centers and internet exchanges. Equinix provides network-neutral data centers (IBX or "Internet Business Exchange") and interconnection services. The company offers colocation, traffic exchange and

outsourced IT infrastructure solutions to enterprises, content companies, systems integrators and over 950 network service providers worldwide.
This is an Oracle e Business Suite Support Project with 24x7 operations, with Oracle Applications Release R12 upgrade from 11i and Oracle 11g database.

Contribution: Responsibilities:
- Applications system administration and troubleshooting. Oracle Data Base Administration.
- Applying patches, cloning , Code migration and other oracle applications dba activities and Controlling database and Applications Security
- Managing Concurrent Programs , Reports and Processing.
- Code Migration Through Kintana Tool.

Sr. Apps DBA (IBM)
Cricket Communications Inc US, United States | Jun 2013 - Mar 2014

Project name: Cricket Communications - DBA Support

Cricket Communications Inc., a wireless carrier, provides wireless voice and data services in the United States. The company was founded in 1999 and is headquartered in San Diego, California. Cricket Communications, Inc. operates as a subsidiary of Leap Wireless International Inc.

This is an Oracle e Business Suite Support Project with 24x7 operations, with Oracle Applications Release 11.5.10.2 and Oracle 11g database.

Contribution: Responsibilities:
- Applications system administration and troubleshooting.
- Oracle Data Base Administration
- Applying patches, cloning , Code migration and other oracle applications dba activities and Controlling database and Applications Security
- Managing Oracle Applications Security.
- Managing Concurrent Programs , Reports and Processing.
- Work on issue resolving on non- ERP tools like Ariba, Moneta, Discoverer, DRM, CATS, VERTEX, JDA etc.
- Backup , Recovery, Clone and Tuning of the Database.

Project Manager – Sr. Apps DBA (CTS)
Coty, United States | Jan 2013 - May 2013

Project name: Coty - Philosophy support

Coty, Inc. is a global beauty products manufacturer founded in Paris, France in 1904. Its main products are fragrances, color cosmetics and skin & body care products. It is known for its cooperation with designers and celebrities for the creation of fragrances.

Contribution: Responsibilities :
- Profile Options in Oracle Application Object Library.
- Applications system administration and troubleshooting.
- Managing Oracle Applications Security.
- Managing Concurrent Programs , Reports and Processing.
- Maintaining the Applications Database and Apply Patches.

- Backup , Recovery, Clone and Tuning of the Database.

Project Manager – DBA (CTS)
CTS, India | Apr 2012 - Dec 2012

Project name: Compass PSFT Infrastructure

Cognizant is currently using PeopleSoft HCM 9.1, PeopleSoft Financials 9.1, PeopleSoft CRM 9.1, and PeopleSoft ELM 9.1 All these implementations has been done to meet the organization's growing demand and the need for a flexible and more reliable application, with better reporting and controls as Cognizant had decided to standardize all organizational functions (HR, Finance, Learning Management and Sales & Marketing) on the PeopleSoft platform. The objective of the project is to provide better functionality and flexibility to the end users of the existing PeopleSoft system, and this involves upgrading the People Tools version from 8.50 to 8.52.06. The Project necessitates the knowledge of the Cognizant's Quality Policy for developing a robust and highly efficient PeopleSoft administration and application support for the end users and the business users in both offshore and onsite. The project calls for the Integration of the PeopleSoft HCM 9.1 system with the various Cognizant proprietary tools like e-tracker, Polite and the Timesheet system. Remedy - Cognizant's proprietary tool is used for tracking change requests (CR) to the application

Contribution: Responsibilities:
- Project Lead/Manager for offshore Team
- Application Administration
- Involved in requirement analysis
- Involved in DBA activities and server administration
- One CAAP project end to end support
- Database Migration

Project Manager – Oracle Apps DBA (CTS)
Agilent, United States | Apr 2011 - Mar 2012

Project name: Agilent R12 Upgrade

The world's premier measurement company. When measurement matters, engineers, scientists, manufacturers, businesses, researchers, and government agencies rely on Agilent tools and solutions. From home entertainment to homeland security, from food safety to network reliability, and from communicating wirelessly to discovering the genetic basis of disease, Agilent provides the measurement capabilities that make our world more productive and a safer, healthier, more enjoyable place to live.

Contribution: Responsibilities :
- Upgrade Oracle E-Business suite to R12 (Six instance)
- Oracle Data Base Administration
- Applying patches, cloning , Code migration and other oracle applications dba
- Activities and Controlling database and Applications Security
- AD-administration (usage of ad utilities like adadmin, adctrl, adrelink, admrgpch, adident etc).
- Concurrent Manager Administration.
- Workflow Administration.
- Interface Administration.

Project Manager – Oracle Database (CTS)
Agilent EMG Web, United States | Feb 2011 - Apr 2011

Project name: Agilent EMG Web AMS

The world's premier measurement company. When measurement matters, engineers, scientists, manufacturers, businesses, researchers, and government agencies rely on Agilent tools and solutions. From home entertainment to homeland security, from food safety to network reliability, and from communicating wirelessly to discovering the genetic basis of disease, Agilent provides the measurement capabilities that make our world more productive and a safer, healthier, more enjoyable place to live.

Contribution: Responsibilities:
- Oracle Data Base Administration
- Applying patches, cloning , Code migration and other oracle applications dba activities and Controlling database and Applications Security

Sr. On Site DBA (CTS)
Emdeon Business Services, United States | Jan 2010 - Feb 2011

Project name: Emdeon Business Services (Nashville, TN, USA)

Emdeon is a leading provider of revenue and payment cycle management and clinical information exchange solutions, connecting payers, providers and patients in the U.S. healthcare system. Emdeon's product and service offerings integrate and automate key business and administrative functions of its payer and provider customers throughout the patient encounter.
Emdeon Business Services on has a common system called "Shared System" which includes four other systems Oracle Apps, Cognos and Kronos. All the databases maintained by Oracle Apps DBA.

Contribution: Responsibilities :
- Oracle Data Base Administration
- Applying patches, cloning , Code migration and other oracle applications dba activities and Controlling database and Applications Security
- AD-administration (usage of ad utilities like adadmin, adctrl, adrelink, admrgpch, adident etc).
- Concurrent Manager Administration.
- Workflow Administration.
- Interface Administration.

Sr. Off shore DBA (CTS)
Xerox (UK) Limited, United Kingdom | May 2009 - Jan 2010

Project name: Xerox XE Applications Support

Headquartered in Norwalk, CT, and with 130,000 employees in 160 countries and a $22 billion company, Xerox is the world's leading enterprise for business process and document management. Xerox provide true end-to-end solutions, from back-office support to the printed page, to help the operate for business and manage information.

Contribution: Responsibilities :
- Go through the existing document on Apps DBA which supply by Xerox and clarify the documents.
- Discuss with Xerox DBAs on the KT provide by Xerox and given the guidance.
- Taken active part to develop the client KT Presentation.
- Successfully Refresh done for Oracle EBS 11.5.7 in development instance, which is very critical for the Xerox Project because last five years it was not done in Xerox project.
- Successfully Refresh done for Oracle EBS 11.0.3 in development instance, which is also very critical for the Xerox Project because last five years it was not done in Xerox project and there is no document found in Oracle Support.
- Assist and guidance given in Core Database Support area of Xerox Project .
- Knowledge Transfer of Oracle EBS to CTS support Xerox DBAs.

Sr. Off shore DBA (CTS)
Wyndham Worldwide, United States | Jan 2009 - May 2009

Project name: WHG DBA Support

Wyndham World Wide was named to the DiversityInc 25 Noteworthy Companies. These are companies DiversityInc believes are rising diversity–management leaders and are close to earning spots on The DiversityInc Top 50 Companies for Diversity

Contribution: Responsibilities:
- Installation, configuration and upgrading of Oracle in RAC environment
- Establish and maintain sound backup and recovery policies - Database design , implementation, and Migration of databases
- Perform database tuning and performance monitoring
- Plan growth and changes (capacity planning)
- Perform general technical trouble shooting (Trouble ticket handling)
- Provide support to development teams (pre-launch review/tuning)
- Work as part of a team and provide 7x24 support when required

DBA, System Administration(Team Lead - CTS)
Logitech, USA, United States | Aug 2008 - Jan 2009

Project name: Logitech -24X7 DBA and Application Monitoring

Logitech products are distributed in more than 100 countries worldwide through retail channels or via our strategic partnerships with top-tier PC manufacturers. Logitech has sales offices in major cities in North America, Europe, and Asia Pacific.

Contribution: Responsibilities:
- Oracle Data Base Administration
- Applying patches, cloning , Code migration and other oracle applications dba activities and Controlling database and Applications Security
- AD-administration (usage of ad utilities like adadmin, adctrl, adrelink, admrgpch, adident etc).
- Concurrent Manager Administration. - SOA/Web methods Migration
- Hyperion administration
- Agile migration
- OBIEE administration and migration
- Business objects migration and administration

- Web methods migration

Sr. Apps DBA(Team Lead - Zensar)
Aditya Birla Retail Limited, India | Dec 2007 - Aug 2008

Project name: Aditya Birla Retail Limited-Oracle Apps R12 Implementation.

more- promises a world class shopping experience to consumers, in their very own neighborhood.
Fulfilling everyday shopping needs for fruits, vegetables, grocery, frozen food, bakery, homecare,
personal care and pharmacy. Offering branded FMCG products and house brands

Contribution: Responsibilities:
- Installing Oracle E-Business suite(R12.0.4).
- Profile Options in Oracle Application Object Library.
- Managing Oracle Applications Security.
- Managing Concurrent Programs , Reports and Processing.
- Maintaining the Applications Database and Apply Patches.
- Backup , Recovery, Clone and Tuning of the Database.

On-side Sr. Apps DBA
Port of Tanjung Pelepas Sdn Bhd, Malaysia | Dec 2006 - Dec 2007

Project name: Port of Tanjung Pelepas Oracle DBA Onsite Support

The Preferred Port of Choice in Southeast Asia with and Integrated Logistics Hub and Free Zone.

Contribution: Responsibilities:
- Implement HRMS (Talent Management)
- Upgrade Oracle Bill Presentment Architecture Mini-pack 11i.BPA.C for i- receivable.
- Managing Concurrent Programs , Reports and Processing
- Maintaining the Applications Database and Apply Patches.
 - Backup , Recovery, Cloning and Tuning of the Database.

Offshore DBA - Zensar
FUJITSU SERVICES LTD, United Kingdom | Sep 2006 - Dec 2006

Project name: FUJITSU SERVICES LTD - Offshore support

Fujitsu is a leading provider of customer-focused IT and communications solutions for the global
marketplace.
FUJITSU IN THE UK offers a complete range of IT Services and Products across multiple industries
in both the Public and Private sectors.

Contribution: Responsibilities:
- Refresh database.
- Oracle Data Base Administration
- Apply change which has been work packaged by the configuration manager.
- Apply application patches.
- Database upgrades.

- Managing Concurrent Programs , Reports and Processing

Sr. Apps DBA
Landis+Gyr Ltd., India | Aug 2004 - Sep 2006

Project name: Landis+Gyr Ltd. – Oracle Apps Implementation

Landis+Gyr has been synonymous with quality, precision and reliability in energy consumption measurement. The project was aiming to streamline to tracking information of their business process.

Contribution: Responsibilities:
- Installing Oracle E-Business suite 11.5.x
- Oracle Data Base Administration
- Setting Up and Maintaining Oracle Applications Configuration
- Backup , Recovery, Clone and Tuning of the Database.

Sr. Apps DBA
Stewarts & Lloyds India Ltd, India | May 2004 - Sep 2006

Project name: Stewarts & Lloyds India Ltd. – Oracle Apps Implementation

Stewarts & Lloyds India Ltd. a engineering consultancy cum construction company specialized in pipelining activities in power, fertilizer, refinery etc. The project was aiming to computerize the procure to pay cycle, project related activity tracking, tracking information for manufacturing related to project . The aim is to have a centralized system, for better control, monitoring and follow-up, and minimize cost.

Contribution: Responsibilities :
- Installing Oracle E-Business suite (11.5.9).
- Oracle Data Base Administration
- Managing Oracle Applications Security, Apply Patches.
- Managing Concurrent Programs , Reports and Processing
- Backup , Recovery, Cloning and Tuning of the Database.

IT Manager - Sr DBA
SREI International Finance Limited, India | Nov 1996 - Apr 2004

Project name: SREI International - Oracle Financials & Legacy Software

SREI is one of the top 3 finance companies in India, with presence in over 15 major cities and has asset base of over Rs.1500 cores. SREI has credit line from IFC Washington, DEG Germany, FMO Netherlands.
Implemented Oracle Financials (ERP). To ensure all the branch function online connected to HO, developed web enabled solution, and interfaced with ERP application.

Contribution: Responsibilities:
- Key role to install & Implement the Oracle Financials (ERP)
- Oracle Data Base Administration

- System Administration
- Interface old Data conversion to ERP system.
- Interface Srei's business Front-end with Oracle financial.
- Solaris Operating System Administration.
- Maintaining , Develop and upgrade Legacy Software (Oracle & D2K)

Senior Programmer
Kothari Medical Centre, India | Dec 1990 - Aug 1996

Project name: Kothari Hospital Management System

The groups are running Hospital and engaged Manufacturing (Jute) activities. Kothari Medical Centre is the 1st Computerize Hospital in Eastern India.

Contribution: Responsibilities
- Maintaining , Develop and upgrade Hospital Management Software (Unix & 'C')

Personal Details

Date of Birth   :   January 8, 1965
Father's Name :   Late Dr. D.N. Das
                         Retd. Medical Superintendent
Marital Status   :   Married
Passport Details   Number   : N8964180
                         Valid till   : 05/05/2026
                         Place Of Issue : Kolkata.

Reference :   Can be made available as and when required.