

**Himanshu kumar ranjan**  
Email: hkr050594@gmail.com  
Mobile no: 8770308010  
EWS1949 Veer sawarkar nagar  
Tatibandh Raipur  
Chattisgarh  
492099

**CAREER OBJECTIVE**

To learn, expertise and achieve professionalism in all the disciplines, keeping in mind my limitations, with perseverance, sincerity, honesty and give out the best I can.

**PROFESSIONAL EXPERIENCE**

**Name of the Organization-** Sony India  
**Designation-** Customer Service Associate.  
**My key responsibilities were** – Attending customer queries and solving them. Responding to customer inquiries by understanding inquiry; reviewing previous inquiries and responses; gathering and researching information; assembling and forwarding information; verifying customer's understanding of information and answer.  
**Duration** – 2 years (in temporary based)

**Name of the Organization-** Chhattisgarh electricity board  
**Designation-** csr  
**My key responsibilities were** – coordinate and provide information to the employee for shareing with the customer and maintain customer relationship good between customer and the company.  
**Duration** – 1 year

**Name of the Organization-** Indigo Paints pvt ltd  
**Designation-** Sr. Sales executive  
**My key responsibilities were** – Sale all the paints product of company and other hand lookout of collection and demand generate and open new dealers expand the area of marketing.  
**Duration** – 1.2 years

**ACADEMIC PROJECT DETAILS**

**Project Title:** Developing Marketing Strategies and Planning Business Development  
**Company Name:** Sony India pvt ltd  
**Description:** Assessment of marketing opportunities and target markets, field work on customers and competitors, Generating leads for possible sales, advising on the strategies to be implemented for different customers, Follow-up sales activity, accounting and performance monitoring.  
**Duration-** 3 months

**ACADEMIC QUALIFICATIONS**

COURSE /DEGREE	COLLEGE / INSTITUTE/ UNIVERSITY	YEAR OF PASSING	PERCENTAGE /CLASS / GRADE
Pgdm /marketing	Narayana business school Ahmadabad	2019	60%
Graduation (BBA)	Rungta college of Science &technology/ Raipur University	2016	59% Aggregate
Higher Secondary (12 <sup>th</sup> )	Kendriya vidhalaya /CBSE	2013	58%
Secondary School (10 <sup>th</sup> )	Bihar Education Board	2011	50%

**EXTRA CURRICULAR ACTIVITIES**

- Cultural captain of kendriya vidhlaya In in 11<sup>th</sup> & 12<sup>th</sup>
- Won several Gold Medals in Quiz
- Won several Debate competitions at school and college level.
- Organized several cultural events
- Won Solo singing and group dancing competitions.

**PERSONAL PROFILE**

Name : Himanshu kumar ranjan  
Date of Birth : 05/05/1994  
Gender : Male  
Marital Status : Single  
Languages : English, Hindi, bihari, chattisgarhi ,Gujraati  
Permanent Address : ews 1949,veer sawarkar nagar, heerapur, Raipur, Chhattishgarh, 492001