

# Rajankumar Gupta

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## Profile snapshot

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Proven multifaceted knowledge and expertise with 16 years of experience in managing Quality Assurance, quality control, product development and production with key focus on optimal utilization of resources across paints and construction industry products in contract manufacturing system.

Comprehensive experience in project Implementation and managing day to day production & manufacturing operations on shop floor making effective utilization of man, machine, method & materials.

Expertise in implementing cost saving measures to achieve substantial reduction in terms of man-days, production cost, raw materials and energy consumption.

Well versed in RCA, 5S, ISO 9001:2015 standards, ISO 14001 : 2015 standard, ISO 45001 : 2018 manufacturing and Quality.

Demonstrated expertise in implementing Quality Management Systems in manufacturing, Quality Assurance and Supply Chain. Implemented quality systems and procedures (ISO 9001:2015 standards) at multi-site manufacturing units and at various stages of supply chain to ensure excellent quality products.

Experienced in managing multi-site contract manufacturing operation and ensuring compliance with delivery timelines and Quality product.

Team leader / player, combining sound communication, interpersonal, presentation, networking and motivating skills with analytical and leadership capabilities to enhance organizational objectives.

## Core Competencies:

- Quality assurance/Quality control and production
- ISO 9000 implementation and certification
- Supplier audit
- Close familiarity with the tools, concepts and methodologies of quality management.
- Eye for detail – Plans and organizes tactics for improvements at work.
- Change Management
- Process enhancement through quality tools
- Presentation and technology leading skills, results-oriented person.
- Good problem-solving skill
- People Management
- Cross functional working ability

## Work experience

### Hemkish Pharma

Dec'06 — May'08

Responsible for efficient utilization of labor, setting up and clearing of production lines, acceptability of Finished products, safety, GMP's, receiving, and stores.

#### Production Chemist

- Responsible for Production planning
- Utilization of resources man material and equipment.
- 100% production compliance meeting customer demand on time.
- Supervision of shift operations.
- Trials at Pilot Plant.
- Updating of BMR.
- Maintaining the daily logs of the process area and Submitting daily production report to production manager.

### Asian Paints Ltd.

Jun'08 — Feb'13

Asian paints limited 11000 crore group. Witness the growth of almost 100% from 4500cr to 11000 crore during 4 year and 8 month of service. Responsible for Audits at contract manufacturing locations , Product standardization , FLL , training at contract manufacturing sites etc. Continual improvement quality program.

#### CMD QA officer

- Responsible for monitoring and maintaining quality handling 100% product compliance targets
- Monitoring and auditing of products to ensure high standards of quality.
- Calibration of lab instruments.
- Ensuring 5S at lab.
- Ensuring that all QA Tests are carried out on time and in full
- Provide weekly and monthly reports to senior managers on performance.

- Keeping quality documentation up to date.

- Making sure that all QA records, data & information are available to managers.
- Ensuring activities in the quality plan are carried out.
- Coordinating the investigation of customer complaints.
- Planning shop floor batches for outside processing unit of Asian paints.
- Carrying out trend analysis using SPC tools for quality parameter.
- Preparing and analyzing information for the purpose of Management Review.
- Continuous coordination with PM purchase for any changes with respect to Packing commodity act which are to be implemented at OPC's .
- Implementation of Quality system at OPCs.
- Support to Outside processing center with respect to Manufacturing and Quality related issues at OPCs
- Monitoring FLL for 18 Outside processing centers.
- Carrying out PTL and PSR Activity and providing feedback to our sourcing department.

## Walplast Products Pvt Ltd(Miraj Drymix Pvt Ltd)

Feb'2013 — Apr'2016

Walplast products Private limited 800 crore group the fastest growing company in construction products in India. Responsible for maintaining all aspects of the site quality management. Supervising all regulatory compliance activities and helping to enforce quality assurance policies and best practice principals covering the safety, design, production and inspection. Ensuring that the organization's standards meet clients' expectations. Demonstrating ability to inspire/mentor quality assurance teams to implement latest QA Plans.

### Asst. Manager Quality assurance corporate

- Pivotal role in implementation of Quality management system with ISO 9001 : 2008 in various function of Manufacturing , QA.
- Successfully Implemented Systemic across supply chain towards continual improvement of performance. Mapped and implemented good work practices across manufacturing sites.
- Responsible for implementation that system is placed into operation to capture deviations made while producing the product and recommend corrective as well as preventive measures for eliminating the deviations.
- Handled Wall putty, Gypsum plaster and tile adhesive Product for Asian Paints, Kansai Nerolac, Akzonoble, Sika, Berger Paints and Grey cement based products for Pidilite industries being manufactured at Miraj and Viwa Group of companies.
- Heading Customer complaint portfolio for all business units of Walplast , Miraj , Viwa and Alive for

- Ensure that all customers' complaints are documented, analyzed and resolved to the satisfaction of customers.
- Development of Raw material, packaging material specification and method used for performing test across product line.
- Responsible for monitoring and maintaining quality and compliance targets.
- Assessing customer requirement and ensuring that these areas are met.
- Specifying and jointly working for quality requirements of raw materials with suppliers.
- Responsible for Quality system development, training, evaluation.
- Handling Customer Complaints, Root cause analysis and implementing corrective action to improve quality.
- Lead, guide and mentor the team of Factory Heads, Supervisors and Workmen for successful implementation of Quality Control & Quality Assurance System.
- Complete document control- Master formula cards, system SOPs, material and product specifications etc.
- Coordination with all the departments for smooth function of production related activities.
- Ensuring 100% process and product specification compliance across 16 manufacturing location which product manufactured for Asian Paints, Kansai Nerolac Paints ,Sika , Akzonoble , British Paints , Shalimar paints.
- Study benchmarks and industry trends to understand best practices in quality related activities; identify modes of implementation of best practices in the manufacturing location / projects.
- Responsible for Raw material and packing material evaluation for vendor development.
- Development of new packaging concepts approval & items in co-ordination with marketing department.
- Analysis of complaints and implementation of CAPA at manufacturing sites.
- Standardization of Quality procedure across manufacturing location.
- Performing feasibility analysis for the products
- Site validation of product at different locations.
- Assisting AVP Technical for new product development.
- Working directly with customers and sales people to develop comprehensive quality action plan which addressed market weakness and recaptured lost business.
- Ensuring that process needed for the Quality Management System (QMS) are established, implemented and maintained across all the manufacturing locations.
- Technical training to sales teams and customers.

Kerakoll is an Italian multinational first green building company making its presence in 16 countries worldwide and offering over 1700 different items. Manufacturer of construction chemicals includes water proofing, tile adhesive, screeds etc. Responsible managing and developing Quality Management system of KK INDIA.

Responsible for identification of key processes required development and maintenance of QMS system in Kerakoll India in line with parent company standards. Facilitating training to Head of department for implementation of QMS in their respective areas. Direct reporting to CEO of Kerakoll India and Functional reporting Kerakoll Italy. Running continual improvement program in Kerakoll India. Heading Quality assurance department in Kerakoll India.

### Deputy Manager Quality assurance (Head of department)

- Representing the company as MR and take lead in implementation and improving the quality management system for the organization.
- Global point of contact on all matters pertaining to Quality assurance for the organization.
- Developing and evolving the structure of QMS to ensure the needs of the organization and the needs of its customers and kept documentation up-to-date (Quality documents with proper revision, control).
- Gathering proposals and suggestions received from all levels of the Company in order to ensure the Quality System accurately reflects the actual context of the Company
- Supply GM with resources needed for the periodic review of the Quality System, submitting suggestions on how to improve quality on the basis of notifications received, audits, inspections and meetings with various organizational departments
- Setting up the KPI's/objective with targets along with CEO and monitoring in order to ensure the processes are delivering the expected key deliverable as per the top management expectation.
- Establishing processes and regular Supplier Quality audits and checks to ensure their adherence to the quality and performance parameters wherever applicable.
- Performing risk assessment for the organization along with the other functions and defining the action plan in order to mitigate those risk to avoid any abnormality into their process.
- Continually raising the awareness within organizational departments of quality problems and compliance with procedures by way of regular meetings and trainings at all levels.
- Cooperate with System Improvement (Parent Company Head of Dept.) in order to prepare appropriate procedures to assure the correct implementation and application of the Quality System
- Management of nonconformities and corrective/preventive actions, checking the implementation and effectiveness thereof.
- Assuring that the quality standards comply throughout the organizational system, planning and conducting internal audits

- Creating Policies and Procedures: Work with various departmental leaders to develop workflows and standard operating procedures that support your quality program and meet high principles for running your business. Train staff and hold refreshers to ensure workflows are understood, implemented and meeting the needs of your business.
- Performing Gap analysis & recommending process improvement and standardization.
- Planning and performing internal audit for all departments & share findings with improvement plan to the management
- Managing ISO audit external audits.
- Effective closure & submission of findings/nonconformities during external audits
- Responsible of Package commodity compliance for KK India product line.
- Budget preparation for the functions.

## **IT Skill**

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- Proficiency in Microsoft.
- Visio 2013

## **Additional Courses**

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- ISO 9001 : 2015 Lead auditor Udemy.
- ISO 9001 :2008 certified Internal auditor training from TQMI.
- ISO 9001 : 2015 Internal auditor, UKAC
- ISO 14001 : 2015 Internal auditor, UKAC
- ISO 45001 : 2018 Internal auditor, UKAC
  
- SIX sigma green belt certified.

## **Career Achievements**

- Implementation ISO 9001 : 2015 company certification of Kerakoll India Pvt Ltd. being audited by SGS auditors from Italy and India.

- Building Quality system for Kerakoll India from Scratch to inline with the group policies and procedures.
- Facilitated the implementation of SAP claims management process in Kerakoll India.
- Reduction in customer complaints from 2.98% to 0.48% at Walplast and Group companies.
- Independently handled three ISO surveillance audit in Asian Paints Ltd with Zero NCR for OPCS.
- Successfully handled recertification and surveillance audit for Walplast and subsidiary company (Viwa Drymix Pvt Ltd, Miraj Dry mix Pvt. Ltd. & Alive Ceramics Pvt. Ltd.) with 100% compliance rate.
- Successful startup of 4 toll manufacturing units at right first time being the single point of contact between client and M/S Asian Paints from Supply chain point of view (Quality) at Asian Paints.
- Reduction in customer complaints for labeling (Packaging) by proposing new design and implementation across 7 manufacturing and 23 outside processing centers for Asian paints Ltd.
- Roll-out of Packaged commodity act, 2009 compliance across 23 OPCs, within 2 months of times for more than 50 sku across.
- Loss reduction project done in Asian Paints. Brought down Process loss of Utsav Water base primer from 3% to 0.5%. With saving of annually 4.5 crore.
- New product development(Scratch-X) within 3 months of joining in Walplast Products Pvt Ltd contributing to sales of 30 cr annually.
- Awarded best team at Walplast at the year of joining.
- Awarded as excellence performer at Asian paints towards extra ordinary performance in Asian Paints Ltd.
- Transformed quality mind set from detection to prevention at Walplast group and its group companies.

## **Academic credentials**

MBA Marketing Institute of management and computer studies (Mumbai University)	<b>Jun 2008 — Apr 2011</b>
Post Graduate Diploma in Analytical Chemistry Ruia College	<b>Jul'2006 — May'2007</b>
B.SC Chemistry Vikas College of Arts, Science and Commerce Mumbai (Mumbai University)	<b>Jun'2003 — May'2006</b>

## **Personal Details**

Name : Rajankumar Gupta  
Date of Birth : 20th July 1985

Nationality : Indian

Language Known: English, Hindi & Marathi

Marital Status : Married

Hobbies : Reading Books, outing, travelling etc.

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