

AKASH UPADHYAY

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Business Excellence & Quality Systems

- Result oriented & proficient professional with over **3+** years of experience in Process Improvement, Lean Manufacturing, Quality Systems, Customer Service.
- Possesses Problem Solving Skills, Valuable Insights, Keen Analysis and Team approach to implement best practices used in organizing and leading Quality systems.

ACADEMIC CREDENTIALS

- **B. Tech** (Mechanical) from VJIT College ,Hyderabad in May 2018 with aggregate of 75%
- **12th** from CBSE Board, Vivekananda Kendra Vidyalaya in May 2014, Secured 85%.
- **10th** from CBSE Board, Vivekananda Kendra Vidyalaya in May 2012, Secured 10 CGPA.

PROFESSIONAL EXPERIENCE

Hindusthan National Glass & Industries Limited Senior Executive(Business Excellence)

Aug 2021-Till date

Hindusthan National Glass & Industries Limited (founded in 1946) is the largest glass containers manufacturer in India.

Key Responsibilities:

1. Driving Business Excellence Initiatives like Kanban, TPM, Employee Suggestions, Kaizen/OPL.
2. 5S & Kaizen Implementation, Control Plan, SPC, PFMEA
3. Preparing SOP's and WI & training the subordinates on SOP's, CTQ, Defect Directory, 5S, 7QC Tools & Lean manufacturing.
4. Process Improvement/Innovation.
5. Solving quality issues using quality tools like RCA, 5W-2H, 8D etc.

Everest Industries Limited, Bhagwanpur Works Engineer (Business Excellence & Quality Systems)

May 2018– Aug 2021

Everest Industries Limited (founded in 1934) is one of India's fastest growing building solutions companies.

Key Responsibilities:

1. Driving Business Excellence Initiatives like Kanban, TPM, Employee Suggestions, Kaizen/OPL.
2. 5S & Kaizen Implementation, Control Plan, SPC, PFMEA.
3. Customer Complaint Handling.
4. Inprocess and Incoming Quality Assurance.
5. Preparing SOP's and WI & training the subordinates on SOP's, CTQ, Defect Directory, 5S, 7QC Tools & Lean manufacturing.
6. Implementing CAPA on Top Defects every month.
7. Process Improvement/Innovation.
8. Process Audit
9. Solving quality issues using quality tools like RCA, 5W-2H, 8D etc.
10. Well versed operation Module of SAP.
11. Analysis of Daily, Weekly and Monthly MIS
12. Work closely with Production, Planning and Control department (PPC) ,analyzing makesheet v/s Actual production, Inventory management via. FIFO system.
13. ISO 9001:2015 & ISO 14001:2015 documentations & certification.
14. Preparing monthly dashboards for MCM

PROFESSIONAL STRENGTH

- Knowledge of ISO Documentation, 7 QC Tools, Why-Why Analysis, PFMEA, Total Quality Management, Statistical Quality/Process Control, 8D Team oriented problem solving methodology, DMAIC problem solving approach ,Lean and Six Sigma overview.
- Acquired knowledge regarding Cost of Quality, ISO 9001:2015 & ISO 14001:2015 documentations.

SKILLS AND TRAININGS ATTENDED

- Six sigma –Green Belt by ASQ
- Lean Manufacturing by Lean Technocrats
- Achieving Zero Defect through SPC
- SAP.
- 8-D & DMAIC Problem Solving Approach
- Minitab
- MS Excel
- Power point presentation
- MS Word

ACHIEVEMENTS/AWARDS

- Trained 100+staff/officers and so far in Everest group on various problem solving/improvement tools.
- Online Complaint Resolution System
 - System for customer complaint closure via. Online mode.
 - 70% reduction in TAT for complaints.
 - 60% reduction in CSR representatives' expenses.
- Successfully executed FIFO system in inventory
 - SAP simulation to aid FIFO system in inventory
 - FIFO system in shop floor inventory
 - Developing monitoring mechanism for tracking FIFO deviation.
- Project on Buffer Management banded closely with Vector Consultant.
- Project on **Statistical Process Control** in order to control the process deviation.
 - Control charts implemented in shop floor .
- Shop floor Digitization via. Tablet operation
- Won" Best Kaizen Award" in Everest Industries Plant level.

INTERESTS & HOBBIES: Reading books ,Listening to Music, Playing Football

PERSONAL DATA

Date of Birth : 3rd April 1995

Language Known: English, Hindi, Nepali, Bengali

Notice Period : 15 days