



NITEESH KUMAR SRIVASTAVA

OPERATION EXECUTIVE

PERSONAL PROFILE

I am an operation executive person with holistic knowledge of SCM/Logistics development and team work. I am also experienced in training front line delivery executives.

Work Experience

Flipkart Internet Pvt Ltd

Shift Incharge Grocery , Lucknow Oct , 2020 To Present

- Managed complete Shift operation .Training & Grooming standards of CA & MH. RTO , RVP
- Customer Grievance Redressal & Petty Cash & Vendor Management.
- MIS & EOD Reports & Accountability
- Handling a team of 100+ Field executives & 1 Team Leaders

DTDC Express Pvt Ltd.

Major Client OPS Executive , Varanasi, Mar 2020, To Oct 2020

- Conduct day-to-day pickup & delivery coordination, planning, and implementation across multiple franchises.
- Create PRS and booking shipment of 9 different cities.
- MIS & EOD Reports & Accountability

Flipkart Internet Pvt Ltd

Operation Executive (Contractual), Varanasi July ,2019 to Nov, 2019

- Managed completed warehouse operation .Training & Grooming standards of CA & MH. RTO , RVP, PREXO
- Customer Grievance Redressal & COD and Vendor Management.
- Line hual Management of RC & FDD Shipment tacking with respect to CPD
- Managing a team of 125 CA with respect to IPP and CPS .

EDUCATIONAL HISTORY

IMS Ghaziabad

MBA in Operation Management | July 2017 - May 2019

- CGPA : 7.2
- Studied project management, SCM, SCLM, Warehousing, coordination, and Six Sigma, 5s
- Participated with various college activities & Seminars and personality development seminar .


University of Allahabad

Bachlor of commerce & administration |July 2014 -June 2017

- CGPA: 58%
- Management Arts & Leadership
- Thesis involved studying several companies case sudy and corporate social work & administration

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 **Contact Me,**
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SKILLS SUMMARY

Operation Management

 Team Work & Motivation

 Microsoft Excel efficiency & ERP softwares

 Enterprise Resource Planning

 Staff & Front Employpess Training

 Supply Chain & Logistics

AWARDS RECEIVED

 Team Leader at IMS GZB ,
Annual Melange, 2018

ACHIEVEMENTS

-  Six Sigma Certification-Coursera
-  TPS Certification & Ops excellence
-  ISO 9001:2015 QMS Implementation and Auditing Practices