

VISHNU MUKHERJEE
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Aspiring for a challenging role in a growth oriented organization, where my knowledge, management skills, technical skills and commitment can contribute to profitable operations. Observe..Learn..Initiate..Execute..Succeed...Repeat....

PROFILE SNAPSHOT

- Self-motivated individual possessing a high level of commitment and zeal to learn new management skills and technologies.
- B.Tech in Mechanical from Dr.B.C Roy Engg. College, Durgapur.
- Experience of 11 years in Product and Service Quality Assurance
- Certified QMS Internal Auditor ISO 9001-2015 from Swish Consultants.
- Certified Internal Auditor ISO 45001 from Swish Consultants.
- Certified Six Sigma - Yellow Belt from Mahindra Institute of Quality (MIQ).
- Ongoing Six Sigma - Green Belt certification from Mahindra Institute of Quality (MIQ).
- Good communication and presentation skills.

WORK EXPERIENCE

BLUE STAR LTD

ADDRESS- KOLKATA

Duration: 5 Years 9 months (27.10.2014 to Till Date.).

Designation: Sr. Engineer (Customer Service Quality Assurance)

Responsibility : Regional Quality Incharge

Key Responsibilities:

- Responsible for the all QA activities in Eastern Region.
- Responsible to drive TQM for Eastern Region Business.
- Responsible to drive KPI's of the Branches.
- Responsible to monitor & improve performance level of around 200+ channel partner across Eastern Region.
- Responsible to drive Product quality for ER along with CFT Service & Factory.
- Take up and execute projects in key areas identified with AM's & RM's.
- Mystery audits at Branches , customer sites , Warehouse & Business Associates.
- Root Cause Analysis to identify triggers for a customer dissatisfaction and roll out / implement training in co-ordination with the Training team.
- Implementation and Standardizations of CAPA for repetitive customer complaints
- Inspection of Incoming material from Factory.
- Testing of HVAC equipment as per established procedure.
- To introduce, implement and monitor processes to manage change, encourage team spirit and communication between departments and across locations.
- Ensuring timely IQA and MRM as per ISO 9001 : 2015.
- Ensuring calibration of instruments as per schedule.
- Software training to Channel & Branch Engineers.
- Train branch delivery inspectors on 7 QC tools, DWM , 5 S system , TQM concepts etc
- Meeting & presentation to Customer for Eastern Region.

PANDROL RAHEE TECHNOLOGIES PVT. LTD

ADDRESS- SHIBPUR, HOWRAH

Duration: 1 year 1 month (5.08.2013 to 22.10.2014).

Designation: Engineer (Quality Assurance - Manufacturing)

Key Responsibilities:

- Pandrol Rahee technologies manufacture Railway Fastening System.

- Responsible for Factory Acceptance Test (FAT) as per Pandrol Ltd. (UK) guidelines.
- Hands on experience in Instrument Handling Screw Gauge, Vernier Caliper, Height Gauge, CMM, Profile Projector, Image Analyzer, Spectro meter, BHN & HRC hardness m/c & UTM M/C.
- Vendor development of companies like Nelcast Ltd , Himgiri Castings Pvt, Punit elastomers pvt ltd & synthetic molders ltd. Ltd.
- Ability to inspect parts castings, rubber parts, Nylon Parts & sheet metal parts.
- Establish and Maintain Statistical quality control procedures.
- Responsible to maintain and prepare PFMEA, Process Flow Chart, Control Plan & QAP.
- Responsible for Product development.
- Responsible for Pre dispatch inspection at Vendor end.
- Responsible for vendor Audit as well as own works Audit.

UTKAL AUTOMOBILES LTD.

ADDRESS- ADITYAPUR , JAMSHEDPUR

Duration: 3 years 1 month (25.06.2010 to 4.08.2013.).

Designation: Engineer (Quality - Manufacturing)

Key Responsibilities:

- UAL manufactures body built solutions for leading O.E.M.'s like Tata Motors and Ashok Leyland out of its plant in Jamshedpur.
- Managing a team of 6 members in Quality Department.
- Inspection of all in-process job in shop floor like SKD's assembly , cubing, alignment , Fitment.
- Responsible for MPCP , Kaizen and 5S implementation.
- Inspection of incoming raw material, Bought-out items.
- Conducting DFT test, DP Test, Roughness test, in shop floor.
- Responsible for proper storage of incoming material and final product.
- Responsible for calibration of jigs, Fixture, templates, welding m/c's etc.
- Conducting PDI for each vehicle as per Tata Motors specifications.
- Responsible for all documentation of ISO and Tata Motors.
- Responsible for Kaizen, QC story, 5 S in organization.
- Responsible for Corrective & Preventive action.
- Monitoring Audit file.

BLUE STAR MALLEABLE PVT. LTD.

ADDRESS- ADITYAPUR , JAMSHEDPUR

Duration: 1 Year (25.06.2009 to 24.06.2010).

Designation: Engineer (Quality - Manufacturing).

Key Responsibilities:

- BSMPL is a malleable steel manufacturing organization.
- Instruments Handled: BHN & HRC hardness m/c, Spectro & Image analyser.
- Preparing daily report of ladle analysis and product analysis of per heat.
- Preparing daily reports of micro analysis of all heat samples.
- Preparing hardness reports of all heat samples.
- Preparing heat treatment chart and reports for all cast heats.
- Conducting In-process inspections in shop-floor.
- Monitoring casting defects, mismatch, sand inclusion for all products.
- Finding defects and implementing CAPA in shop floor.
- Preparing FMEA, CAPA, QAP, PPAP & kaizen.
- Conducting In-time Calibration of all measuring instruments in organization.
- Conducting PDI for all items.
- Monitoring Audit file.

EDUCATION

- B Tech in Mechanical engineering from Dr.B.C Roy Engineering college, Durgapur/ WB University of Technology, (76.9%).
- X from S S High School, Jamshedpur, Bihar/ BSEB, (64%).
- XII from Jamshedpur co-operative College, Jamshedpur, Jharkhand/ JIEC, (53.2%).

COMPUTER PROFICIENCY

- Skills: Minitab, Statistica and Microsoft Office/excel/Power Point.

PERSONAL DETAILS

Date of birth : 11th Jan, 1986
Marital status : Married
Languages : English, Hindi & Bengali.
Address : Post - Bara-Gamaria, District - Saraikella-Kharsawan,
City - Jamshedpur , Jharkhand - 832108.