CURICULAM VITAE

THANGADURAI S

Mobile: +91 8608076084,8939486160

Email: tdurai2@gmail.com

CAREER OBJECTIVE:

To secure a promising position in your company that gives challenging opportunities to use my fullest skills and lateral thinking. To constantly upgrade my knowledge and skills that makes a difference in whatever I do, there by working sincerely for the welfare of your organization.

ACADEMIC PROFILE:

➤ Diploma In Industrial safety

Annamalai University, Chidambaram.

Year of passing (2021)

- 85%

➤ B.E (Electronics and Instrumentation Engineering)

R.M.D. Engineering College, Kavaraipettai.

Year of passing (2016)

- 59%

Diploma(Electronics and Communication Engineering)

Sri Durgadevi Polytechnic college, Kavaraipettai.

Year of passing (2013)

- 81.33%

➤ HSC (State Board)

KLK Government Higher Secondary School, Gummidipoondi.

Year of passing (2010)

SSLC (State Board)

KLK Government Higher Secondary School, Gummidipoondi.

Year of passing (2008)

- 58.2%

WORK EXPERIENCE:

➤ Worked as a "**Tele caller Executive**" in **DFoxx solutions**, from February 2017 to March 2019.

Roles and Responsibilities:

- > Initiating sales with potential customers over the phone.
- Advises present or prospective clients by answering incoming calls on a rotating basis, operating telephone equipment, automatic dialling systems, and different telecommunications technologies.
- Maintains operations by following policies and methodology and functional changes.
- ➤ Keeps up quality service by adhering to organization guidelines.
- Reaching potential or existing clients to advise them about an item or administration utilizing pre-defined scripts.
- Responding to inquiries concerning things or the organization
- ➤ Posing questions to comprehend client necessities and close sales
- > Considering the details of each offering and staying side by the side of updates to these contributions.
- Acquiring and updating an individual's contact details.
- ➤ Calling active or old customers to encourage the purchase of items.
- > Initiating sales with potential customers over the phone.
- Asking inquiries to interact with customers and keep the speech communication going.

PERSONAL STRENGTHS:

- ➤ Willingness to learn new technology.
- ➤ Understand things faster and yield quicker and effective result.
- > Self motivated, Quick Learner.
- Flexible to Work.

SOFT SKILL:

- ➤ Good Communication Skill.
- > Problem Solving.
- ➤ Good Listener.
- Decision making.
- > Teamwork and collaboration.

PROJECT PROFILE:

- > HAZARD AND OPERABILITY (HAZOP) STUDY.
- > DESIGN AND IMPLEMENTATION OF SHOPPING MALL MANAGEMENT.
- > ROTATE SOLAR PANEL BY THE DIRECTION OF SUN USING STEPPER MOTOR.

PERSONAL PARTICULARS:

Name : S.Thangadurai.
Father's Name : T. Sambandam.
Mother's Name : S. Poongodi.
Date of Birth : 26-Jul-1993.

Marital Status : Single Gender : Male Nationality : Indian.

Languages Known : Tamil, English.

Address : No.94, Cementsalai street, Soorapoondi village,

Eguvarpalayam post, Gummidipoondi Taluk,

Thiruvallur District- 601201.

Mobile : +91- 8608076084, 8939486160.

Hobbies : Photography, Weight Training, Cycling and Travelling.

DECLARATION:

I hereby assure that the information furnished above is true to the best of my knowledge and belief.

Place: Soorapoondi

Date:

THANGADURAI S