<u>Vinamra Kumar Shukla</u>

A result oriented Professional with around 9.5 years of experience in various verticals like Sales, Business Development, Account Management, and Client Service Management

<u>SKILLS</u>

Client Relationship Management, Team Management, Business Development, Revenue Management, New Market Development, Key Account Management, Process Improvement

CERTIFICATION

Operational Excellence Work-Out and Kaizen Facilitator Project Management Foundations PowerPoint Essential Training (Office 365)

SUMMARY

Strong business & administration acumen in taking up new challenges & converting them into success stories.

A keen planner & implementer with demonstrated abilities in accomplishing business growth on a consistent basis.

A proactive leader and planner with expertise in strategic planning, market plan execution and Team management.

Have a flair for charting out marketing strategies and contributing towards enhancing business volumes & growth and achieving revenue and profitability norms.

Skills in managing teams to work in sync with the corporate set parameters & motivating them for achieving business and individual goals.

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EXPERIENCE

Business Development Manager | GHP India Services Pvt Ltd X | 1999 | June-20 – To Feb-21 Project Handled – Paytm Bank, Proptiger & Airtel (Handled around 800+ Team Size)

- Responsible for problem definition, ability to analyze the customer/client requirements, issues, pain points and provide appropriate solution. Interact with different stakeholders at client side, and subject matter experts to
- formulate an approach for addressing client's needs.
 To build market position by locating, developing, defining, negotiating, and closing business deals while maintaining healthy client relationship.
- > To manage discipline among the team for attendance, working and reporting. Nurture & build a team of the industry's best professionals to deliver on continuously increasing scale and scope of the business.
- > To ensure achievement of targets and project goals are delivered.
- Locate or propose potential business deals by contacting potential partners; discovering and exploring opportunities.
- > Continuous follow ups and keeping a touch base to bring out new opportunities within the existing clients.
- > To manage project financials revenue and cost management, invoicing, payment realization etc.
- > Build the sales pipeline at all stages of the sales process and actively managing the pipeline to achieve success.

<u>Program Manager | Spectrum Talent Management Pvt Ltd |</u> Apr-19 – To May-20 Project Handled - Paytm, Proptiger & Bharatpe (Handled around 1500+ Team Size)

- Manage P&L with all attendant responsibilities of Team Management, Operational Management & Financial Management.
- > Understand retail client's business needs, and design analytics solutions to address the same.
- > Prepare project plans, identify milestones, and ensure that timelines and deliverables are being met or bettered.
- Carry out scenario planning, risk assessment and business (revenue) projections to provide a comprehensive assessment to clients

MBA| 2007 | NIET College B.Com| 2004 | DAV College XII| 2001 | UP Board X| 1999 | UP Board Ownership of all business growth initiatives for your vertical. Create market opportunities for business development through networking, innovative means and working on building proposals.

Associate Program Manager | Denave India Pvt Ltd |

Oct-14 - Mar-19

Project Handled - Airtel-SPP, Airtel CRO & Nokia Internship (Handled around 2100+ Team Size)

- > Attract new customer & win new clients and contracts for Company
- > Planned and executed meetings to connect organizational representatives, community members and clients
- Interacted with customers and clients to identify business needs and requirements
- Planned, created, tested, and deployed system life cycle methodology to produce high quality systems to meet and exceed customer expectations
- > Met with project stakeholders on regular basis to assess progress and make adjustments
- Coached team members on productivity strategies, policy updates and performance improvement plan to accomplish challenging goals
- > Trained and developed personnel to improve safety, employee relations and resolve the escalations
- Effectively coordinate with internal departments and resolving all problems & issues towards the achievement of pre-agreed customer timelines.
- > Improved success of program by making proactive adjustments to operations

Area Sales Manager | Denave India Pvt Ltd |

Dec-12 - Sep-14

- > Taken care of activities of Sales & Marketing Team for Data Card Division in Delhi & NCR region.
- > Evaluating Performance and monitoring their Sales & Marketing activities.
- > Provide Timely & Structured feedback to the Company after collecting from Market/ Customers/ Competitors.
- > Train the Distributor's Staff by initiating & monitoring "Sales Promotional Activities".
- > Generating Prospective Clientele and approaching them for the Corporate Sales.
- > Provide, "Product Presentations" to the Prospective Clients and generating inquiries.
- Ensuring healthy relationship between Company, Distributor and Dealers; as a chain.

Project Team Lead | Denave India Pvt Ltd |

May-11 – Dec-12

- > Taken care of activities of Sales & Marketing Team for Digital Camera Division in North & South region of India.
- > Provide Timely & Structured feedback to the Company after collecting from Market/Customers/Competitors.
- Given training to the Internal-Team & Distributor Employee's by Commencing and Managing "Sales Promotional Activities" and "Training Programs".
- > Ensure to maintain a good relationship with the Clients and to solve their issues on time.
- > Motivate & Execute the Team, to get the desired results.

Sr. Executive- BD | Kodak India Pvt Ltd |

July-08 – Feb-09

- > Taken care of Digital Camera Division & Printers in Delhi & NCR region
- > Taken care of Channel Sales, Appointing Dealers & Distributors for Market Penetration.
- > Evaluating Performance and monitoring their Sales & Marketing activities.
- > Provide Timely & Structured feedback to the Company after collecting from Market/ Customers/ Competitors.
- > Generating Prospective Clientele and approaching them for the Printers Division.
- > Provide, "Product Presentations" to the Prospective Clients and generating enquiries.
- Sourcing New Business Partners & Corporate Clients along with maintaining accounts of the Existing ones.
- > Ensuring healthy relationship between Company, Distributor and Dealers; as a chain.

<u>Sr. Executive- Sales | Bhaskar Power Project Pvt Ltd |</u> Jan-08 – June-08

- > Taken care of Silent Gensets in Delhi & NCR region.
- Evaluating Performance & monitoring Distributor Sales and Marketing activities.

- > Tender Pricing & Negotiation to close the Deal.
- > Maintaining relationship with new and existing clients for further leads/orders.

AWARDS & ACHIEVEMENTS

- > Certificate for comparing in All India Intercollegiate Cultural Festival "Encore"
- > Was the 'Member' of an "Executive Committee of College Annual Function"
- Actively participated in various extra co-curricular activities, which includes quizzes, debates, and paper presentations, organized at school and college levels
- $\succ\,$ Was awarded as "Best Performer of the Year 2011" in Denave.
- $\succ\,$ Was awarded as "Best Performer of the Year 2012" in Denave.
- > Was awarded as "Best Performer twice in Feb & June'14 from Airtel